

Connecting your PC to the Muskingum Network

- If connecting to a wired port, make sure you are connected with an ethernet cable. If connecting wirelessly, make sure you are connected to the MCStudent SSID
- Open a web browser (Firefox, Chrome, Edge, Safari, etc.)
- Browse to <https://www.muskingum.edu> – You should get a registration page
- Follow the on-screen instructions until you get to the login screen
- Login in using your Muskingum Username (does not include @muskingum.edu) and Password
- You will be asked to download a program from Fortinet. Once the download is finished, install this program. After the program has been installed, you may be prompted again for your Username and Password. The program will now run and scan your computer. It will look at two things:
 1. Operating System Updates: All updates must be installed
 2. Antivirus program: You must have antivirus software installed and up to date

Possible Error Messages:

- “**Security and critical updates**” You need to do updates to your Operating System

Windows 10: Click on the Start/Windows icon and type “Windows Update”. Click “Check for Updates” AND “Install updates”. You may need to repeat this step several times until there are no more updates.

OS X: Click on your desktop, then the Apple icon in the top left of your screen, and then “Check for Updates.”

- “**_____definitions**” You need to update your antivirus program.

If the error indicates a missing antivirus program (a list of potential antivirus products will be displayed), you need to download and install a valid antivirus system for your computer. There are several free programs available. A few suggested products are:

Windows 10	Windows Defender	It is already installed on Windows 10. It may need to be enabled if you are getting an error.
Mac OS	https://avg.com	

After you install an antivirus program, make sure it is up to date. If you are still seeing the same error message, click the **RESCAN** button. If you still do not pass the requirements, see above for possible error messages. If the scan is successful, **restart** your computer.

Game Consoles:

Instructions for registering video game consoles can be found at:

<https://www.muskingum.edu/computer-network-services/resnet>

Problems/Questions?

Contact Computer & Network Services (CNS) at 740-826-8050