



HOW TO CONNECT WIFI

RETURNING STUDENTS / DEVICE USED LAST YEAR:

Go to muskingum.hed.boldyn.com to sign in or scan the QR code to go to portal automatically.



NEW STUDENTS / NEW DEVICES:

1. **When connecting for the first time**, go to your wireless settings and connect to “MyResNet Start Here”. This will automatically take you to the online portal (muskingum.hed.boldyn.com) where you can sign in.
2. **Once you are on portal** (muskingum.hed.boldyn.com)
 - a. Sign in using your Muskingum credentials
 - b. Accept terms and complete profile
 - c. A pop up will show your wi-fi password
 - d. You can close and select “show wi-fi password” under Add Devices Tab if you want to change your wi-fi password. Please change it to something **unique**.
 - e. You will use this Wi-Fi password to connect your devices to the network.
3. **Connect to the Network**
 - a. Navigate to the wireless settings on each device
 - b. Connect to MyResNet-5G (Always use 5G however you can connect to MyResNet2G if your device is not 5G compatible)
 - c. Enter your **Wi-Fi password** when prompted to connect
 - d. Enable the “auto-join” feature

HELPFUL TIPS:

1. **MyResNet-5G:** Connect to MyResnet-5G for the fastest WiFi connection. This should be your default setting.
2. **MyResnet Start Here:** Forget this network once you have created your account.
3. Residents can create their account from anywhere and get their passwords before they arrive on campus.

NEED HELP?

If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at (833) 548-9701
- Email support.hed@boldyn.com
- Chat live at <https://muskingum.hed.boldyn.com>