

	CNS	BbHelp
BLACKBOARD		
My password isn't working.	x	
I can't find my course in Blackboard.		x
I don't know how to request a course.	x	x
I would like to merge my courses or create a Parent/Child course.	x	
What Blackboard tools should I use in my course?		x
I don't know how to use a feature of Blackboard I want to use.		x
This tool or feature of Blackboard isn't working as I expected.		x
I got an error code on Blackboard.	x	x
MICROSOFT 365 PRODUCTS		
My password isn't working.	x	
My calendar won't let me add an event.	x	
I am having a problem adding or linking a file in Teams.		x
I cannot find the recording of my Teams meeting.		x
How do I set up a meeting in my course's Team?		x
How do I set up a meeting outside of a Team?		x
I get a "permissions" error when I try to access a document, Team, or other Microsoft product that I thought I had access to.	x	
My students need to use a Microsoft product for an assignment, but they need some guidance.		x
OTHER TECHNOLOGY ISSUES		

My computer isn't behaving normally.	x	
The computer, projector, speakers, or microphone in my classroom is not working properly.	x	
Can we purchase a software or piece of technology?	x	
I would like to practice setting up and using the technology in my classroom.		x
I am struggling to figure out how to use my classroom technology in the way that best suits my classroom, students, and teaching style. Can I get some guidance?		x