Configuring Android devices to send and receive Muskingum email

This document is designed to give you the basic information necessary to configure your Android device to use your Muskingum email account. Because all Android devices are slightly different, this is NOT a complete step-by-step process.

- You will need your email address
  - <username>@muskingum.edu
  - Your password
- You must set up the account as POP or POP3 and NOT IMAP
- Set the incoming (POP) server as mailsrv.muskingum.edu
  - The port is 995
  - Security Type = SSL/TLS (accept all certificates)
  - Authentication is password
- Set the outgoing (SMTP) server as mailsrv.muskingum.edu
  - The port is 587
- You will need to select one of the following for Security Type. Listed in order of preference:
  - SSL/TLS (accept all certificates)
  - STARTTLS
  - STARTTLS (accept all certificates)
  - TLS
  - TLS (accept all certificates)
  - SSL/TLS

7. Authentication is password (required)

All other settings (deletion, retention, etc.) are the user's choice. PLEASE NOTE that we have not been successful in connecting all Android devices. However, we are happy and willing to assist you in connecting your device if it is compatible and we have time.